

Standard Limited Warranty

Lunar USA Inc. provides a hardware limited warranty for original Lunar products purchased in the United States.

How long is the warranty?

It is one (1) year from the date of original retail purchase in its original packaging.

What is covered?

Lunar USA Inc. warrants to the original purchaser that the product is free from defects in materials and workmanship under normal use during the warranty period.

What is not covered?

This Limited Warranty only applies to original products and accessories included in the original packaging. This Limited Warranty does not cover:

- Defects or damage caused by third-party components that are not manufactured by Lunar.
- Normal wear and tear, including scratches, dents, and cosmetic damage.
- Misuse that does not follow the product documentation.
- Accident, including drops or impacts that damage the product or screen.
- Exposure to liquid or moisture.
- Use or sale outside the United States.

How does the Limited Warranty work?

To claim the Limited Warranty, please visit www.lunar-usa.com/support or email service@lunar-usa.com. You must provide your name, contact information, and the serial number or IMEI of your Lunar product to receive support. Before receiving warranty service, Lunar may require a sales receipt or other documentation as proof of the original date of purchase.

Warranty Service Note: Lunar may require the product to be returned for inspection and evaluation before determining warranty eligibility. If Lunar determines that the reported issue is covered under this Limited Warranty, Lunar will, at its option, repair the product or provide a replacement. Replacement products may be new, refurbished, or reconditioned and will be tested for proper functionality. Unless otherwise expressly authorized by Lunar, advance replacement is not provided as part of standard warranty service.

Before returning a product for warranty service, please back up personal data and remove personal, confidential, or sensitive information where reasonably possible. Inspection, repair, replacement, or device reset may result in loss of stored data.

Product repair

For product repair that is not covered under this Limited Warranty, please contact service@lunar-usa.com. Lunar will evaluate the product and communicate available repair options and applicable costs to the purchaser. The purchaser will be responsible for approved repair costs, including applicable shipping and handling charges.

State law rights

This Limited Warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Nothing in this Limited Warranty is intended to limit rights that cannot lawfully be limited under applicable law.