

# Standard Limited Warranty

Lunar USA Inc. provides hardware limited warranty for the original product that is purchased in the USA.

## How long is the warranty?

It is one year from the date of original retail purchase in its original packaging.

## What is covered?

Lunar USA Inc. warrants to the original purchaser that the product is free from defects in materials and workmanship under normal use.

## What is not covered?

This limited warranty only applies to original products that are included in the packaging. This limited warranty does not cover:

- Defects or damage caused by third party components that are not manufactured by Lunar.
- Normal wear and tear, including scratches, dents, and cosmetic damage.
- Misuse that does not follow the product documentation.
- Accident, including drops that damage the screen.
- Exposure to liquid.
- Use and sale outside the United States.

## How does the limited warranty work?

Under the limited warranty, Lunar will either repair the product to fix the defects or damage or provide a replacement.

To claim the limited warranty, please visit [www.lunar-usa.com/support](http://www.lunar-usa.com/support) or email [service@lunar-usa.com](mailto:service@lunar-usa.com).

You must provide your name, contact information, and the serial number of your LUNAR product to receive support. Before receiving a warranty service, Lunar may require that you provide sales receipts or other documentation for proof of the original date of purchase.

## Product repair

For product repair that is out of limited warranty, please contact [service@lunar-usa.com](mailto:service@lunar-usa.com). Lunar will evaluate the repair efforts and communicate with the purchaser. The purchase will need to pay the repair costs including shipping and handling.